

# **Interim Federal Health Program Providers List**

**Created by: Settlement Orientation Services (SOS)**

**2020**

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## **In an Emergency**

Call **9-1-1** or go directly to the nearest hospital Emergency Department (ER)

## **For all Non-Emergencies** (Services listed below have interpreters available upon request)

**BC Midwifery Services:** Find a midwife at <https://www.bcmidwives.com/find-a-midwife.html>

**BC Mental Health Support Line:** 310-6789 (do not add 604/778/250 before number) for free 24-hour access

**City of Vancouver Concerns:** 3-1-1 (eg: recycling, garbage, parking, city events, animal control, etc.)

**Community Services:** 2-1-1 (eg: temporary housing, transportation, refugee services/supports, etc.)

**Kid's Help Phone:** 1 (800) 668-6868 (For those under 20 requiring emotional support)

**HealthLink BC:** 8-1-1 (7-1-1 for the deaf and hard of hearing) for 24/7 non-emergency health info

**Suicide Hotline:** 1 (800) 784-2433

**Seniors Abuse and Information Line (SAIL):** (604) 437-1940

**VictimLink BC:** 1 (800) 536-0808 (information, referrals, and immediate crisis support to victims of crime)

## **Services Covered By IFHP:** Consult the **IFHP benefits grids** at <https://provider.medavie.bluecross.ca> for info.

### **1. Basic Coverage** (similar to health-care coverage from provincial/territorial health insurance plans):

- in-patient and outpatient hospital services
- services provided by medical doctors, registered nurses and other health-care professionals, including pre and postnatal care
- laboratory, diagnostic and ambulance services

### **2. Supplemental Coverage** (similar to social assistance from provincial/territorial governments) includes:

**a. limited dental care:** Coverage for emergency care for dental conditions involving pain, infection or trauma. It is not intended to provide on-going regular or routine dental care.

#### **b. limited vision care**

- One pair of eyewear (frames and lenses) every 24 calendar months
- One full/partial eye examination every 12 calendar months

#### **c. home care and long-term care**

- services provided by allied health-care practitioners including clinical psychologists, occupational therapists, speech language therapists, physiotherapists
- assistive devices, medical supplies and equipment, including:
  - orthopedic and prosthetic equipment
  - mobility aids
  - hearing aids
  - diabetic supplies
  - incontinence supplies
  - oxygen equipment

### **3. Prescription Drug Coverage** (Check with pharmacist for specific on medications)

### **4. Immigration Medical Exam (IME):** Must be completed by a panel physician

## Information needed for an IFH Claim:

\*Clients must bring documents listed below to clinics/hospitals/clinicians to be eligible for coverage. IFH is effective from the date that they are issued one of the below documents:

- 1. Refugee Protection Claimant Document (RPCD) **(with photo)**
  - The client matches either the person in the photograph on the document or, if there is no photo, the client must present another government issued document, with photo.
- 2. Interim Federal Health Certificate (IFHC).

## Resources

IFH Information Handbook for Health-care Professionals (Info for service providers)

- [https://docs.medaviebc.ca/providers/guides\\_info/IFHP-Information-Handbook-for-Health-care-Professionals-April-1-2016.pdf](https://docs.medaviebc.ca/providers/guides_info/IFHP-Information-Handbook-for-Health-care-Professionals-April-1-2016.pdf)
- IFHP coverage verification can be accessed by providers via telephone at 1-888-614-1880 by using the Client ID number, which is the eight-digit number that appears in the text box in the upper right-hand corner of the RPCD document.
- Medavie Blue Cross list of IFH Providers: <https://ifhp-pfsi.medavie.bluecross.ca/en/search-ifhp-providers/>
  - **\*Disclaimer:** The majority of the clinics/clinicians on this list don't know what IFH is, do not accept IFH, are not accepting new patients, or will charge the client first and then bill Bluecross Medavie afterwards (essentially the client will have to pre-pay and then get reimbursed, which is not feasible for many refugee claimants) Always call ahead if unsure.
- Mental health info: Interactive Map
  - <https://www2.gov.bc.ca/gov/content/mental-health-support-in-bc>
- City of Vancouver Newcomer's Guide
  - <https://vancouver.ca/files/cov/Growing-Roots-Newcomers-Guide-Vancouver.pdf>
- First Peoples: A Guide for Newcomers
  - <https://vancouver.ca/files/cov/First-Peoples-A-Guide-for-Newcomers.pdf>
- B.C. Newcomers' Guide
  - <https://www.welcomebc.ca/Start-Your-Life-in-B-C/Newcomers-Guides/Newcomers-Guide-Provincial>
- Newcomers' Guide Videos
  - <https://www.welcomebc.ca/Start-Your-Life-in-B-C/Newcomers-Videos>
- BC Refugee Hub:
  - <http://bcrefugeehub.ca>
- Refugee Claimants in British Columbia FAQs:
  - [https://issbc.org/wp-content/uploads/2019/10/BC-Refugee-Hub-FAQ\\_Online\\_Oct2018-1.pdf](https://issbc.org/wp-content/uploads/2019/10/BC-Refugee-Hub-FAQ_Online_Oct2018-1.pdf)
- Working with Refugee Claimants – Resources for front-line workers:
  - <http://bcrefugeehub.ca/ccr-working-with-refugee-claimants-resources-for-front-line-workers/>

## ABBOTSFORD

### Abbotsford/Mission Clinics

Name	Address	Tell	Notes
Abbotsford Village Medical Clinic	302-2050 Sumas Way Abbotsford, V2S 2C7	(604) 504-7145	Walk-in Clinic
Blueridge Medical Clinic	102-30461 Blueridge Drive, Abbotsford, V2T 0B1	(604) 870-8707	Walk-in Clinic
Ellwood Medical Clinic	100-30495 Cardinal Avenue Abbotsford, V2T 5R9	(604) 381-4700	Walk-in Clinic
West Oaks Medical Centre	310-32700 South Fraser Way, Abbotsford, V2T 4M5	(604) 557-9938	Walk-in Clinic

### Abbotsford/Mission Hospitals/ Urgent Care

Name	Address	Tell	Notes
Abbotsford Regional Hospital and Cancer Centre	32900 Marshall Road Abbotsford, V2S 0C2	(604) 851-4700	Open 24/7
Mission Memorial Hospital	7324 Hurd Street Mission, V2V 3H5	(604) 826-6261	Open 24/7

### Abbotsford/ Mission Pharmacies

Name	Address	Tell	Notes/Languages
Costco Pharmacy	1127 Sumas Way, Abbotsford, V2S 8H2	(604) 864-5701	Costco membership <u>not required</u> for pharmacy
London Drugs	110-3122 Mount Lehman Road, Abbotsford, V2T 0C5	(604) 870-3790	
Pharmasave	6-33324 South Fraser Way, Abbotsford, V2S 2B4	(604) 746-7117	
Save-on-Food Pharmacy	2388 Whatcom Road, Abbotsford, V3G 0C1	(604) 851-9626	
Shoppers Drug Mart	1-2871 Livingstone Avenue, Abbotsford, V2T 0E2	(604) 851-8052	

### Abbotsford/Mission Eye Care

Name	Address	Tell	Notes/Languages
Eagle Vision Optical	2855 Gladwin Road, Abbotsford, V2T 4S6	(604) 557-1800	Opticien
Loblaw Optical	2855 Gladwin Road, Abbotsford, V2T 6Y4	(604) 557-5240	Opticien
Visions Optical (In Sevenoaks Mall)	179-32900 South Fraser Way, Abbotsford, V2S 5A1	(604) 854-3305	Opticien
Image Optometry (Located in Sevenoaks Mall)	331-32900 South Fraser Way, Abbotsford, V2S 5A1	(604) 556-3937	Optometriste
Image Optometry (Located in Parallel Marketplace)	110-1900 North Parallel Road, Abbotsford, BC V3G 2E3	(604) 859-3937	Optometriste

### Abbotsford/Mission Hearing Care

Name	Address	Tell	Notes/Languages
Hear Canada	26448 Montrose Avenue, Abbotsford, V2S 3T6	(604) 744-3277	
HearingLife	104-1975 McCallum Road Abbotsford, V2S 3N3	(604) 852-9188	

## BURNABY

### Burnaby Clinics

Name	Address	Tell	Notes
Brentwood Medical Clinic	4567 Lougheed Highway, Burnaby, V5C 3Z6	(604) 294-8540	Walk-in Clinic
Burnaby Primary and Urgent Care Clinic (Associated with ISSofBC)	M37-4277 Kingsway, Burnaby, V5H 3Z2 (Near Patterson Skytrain Station)	(604) 546-1490 welcomecentreclinic@gmail.com	Walk-in Clinic
Edmonds Medical Clinic	108-7738 Edmonds Street, Burnaby, V3N 1B8	(604) 549-9959	Walk-in Clinic
Kensington Medical Clinic	6548 Hastings Street, Burnaby, V5B 1S2	(604) 299-9769	Walk-in Clinic
New Canadian Clinic	204-7315 Edmonds Street, Burnaby, V3N 1A7	(604) 412-6580	Referral required, call for info. Interpreters available on request.
Old Orchard Medical Clinic	11 - 4429 Kingsway Burnaby, BC V5H 2A1	(604) 431-6585	Walk-in Clinic

### Burnaby Hospitals/ Urgent Care

Name	Address	Tell	Notes
Burnaby Hospital	3935 Kincaid Street, Burnaby, V5G 2X6	(604) 434-4211	Open 24/7
Edmonds Urgent and Primary Care Centre (UPCC)	201-7315 Edmonds Street, Burnaby, V3N 1A7	(604) 519-3787	Walk-in Clinic care for non-life-threatening emergencies. Call for hours.

### Burnaby Dental Clinics

Name	Address	Tell	Notes/Languages
Burnaby Dental Group	101-6588 Royal Oak Avenue, Burnaby, V5H 2G1	(604) 558-3372	
Lougheed Dental Clinic	143-9855 Austin Road, Burnaby, V3J 1N4	(604) 421-2112	
The Urban Dentist	402-9855 Austin Avenue, Burnaby, V3J 1N4	(604) 421-8228	

### Burnaby Eye Care

Name	Address	Tell	Notes/Languages
Lenscrafters	9855 Austin Avenue, Burnaby, V3J 1N4	(604) 444-4088	
Omni Eye & Vision	102-7885 6th Street, Burnaby, V3N 3N4	(604) 526-3937	

### Burnaby Hearing Care

Name	Address	Tell	Notes/Languages
Simple Hearing Solutions	108-7885 6 <sup>th</sup> Street, Burnaby, V3N 3N4	(604) 528-8884	

### Burnaby Pharmacies

Name	Address	Tell	Notes/Languages
London Drugs	7280 Market Crossing, Burnaby, V5J 0A2	(604) 412-4171	
Pharmasave	8697 10 <sup>th</sup> Avenue, Burnaby, V3N 2S9	(604) 522-8050	
Rexall	140-6200 McKay Avenue, Burnaby, V5H 4L7	(604) 438-9370	
Safeway Pharmacy	4440 East Hastings Street, Burnaby, V5B 1S2	(604) 205-7497	
Save on Foods Pharmacy	102-3433 North Road, Burnaby, V3J 0A9	(604) 415-9992	
Shoppers Drug Mart	343-4800 Kingsway, Burnaby, V5H 4J2	(604) 419-0524	

### Burnaby Specialized Health Services

Name	Address	Tell	Notes/Languages
Burnaby Family Life	4535 Kingsway Avenue, Burnaby, V5H 0E5	(604) 659-2205 <a href="http://www.burnabyfamilylife.org">www.burnabyfamilylife.org</a>	Pre and post natal health and wellness supports.
Family Centre (M.O.S.A.I.C)	7009 Kingsway Avenue Burnaby, V5E 0A6	(604) 636-0120	Must complete intake through M.O.S.A.I.C
Moving Ahead Program (M.O.S.A.I.C)	310-7155 Kingsway Avenue Burnaby, V5E 2V1 (Located in Highgate Village)	(604) 636-4712 <a href="mailto:movingahead@mosaicbc.org">movingahead@mosaicbc.org</a>	Settlement and integration services and supports.
Multicultural Outreach/ Stopping the Violence Program (VLMFSS)	306-4980 Kingsway Avenue Burnaby, V5H 4K7	(604) 436-1025 <a href="mailto:againstviolence@vlmfss.ca">againstviolence@vlmfss.ca</a>	Free supports, advocacy, and counselling for women who have experienced abuse/sexual assault/violence.

## CHILLIWACK

### Chilliwack Clinics

Name	Address	Tell	Notes
Chilliwack Primary Care Clinic (CPCC)	45600 Menholm Road Chilliwack, V2P 1P7 (In Chilliwack General Hospital)	(604) 702-2850	

### Chilliwack Specialized Health Services

Name	Address	Tell	Notes/Languages
Chilliwack Gender Care Clinic	7201 Vedder Road, Chilliwack, V2R 4G5	(604) 795-0034 chilliwackgendercare@divisionsbc.ca	Call/email to confirm hours
New Hope Health and Wellness Clinic	RAN Mission 46129 Princess Avenue, Chilliwack, V2P 2G5	(604) 795-2322 ext. 101	Drop-in culturally safe healthcare clinic for those struggling with poverty, homelessness, addiction. Open: 9-12:30pm on Wednesdays

### Chilliwack Eye Care

Name	Address	Tell	Notes/Languages
Image Optometry	45585 Luckakuck Way, Chilliwack, V5R 5K6 (Located in Cottonwood Mall)	(604) 847-3673	
Real Canadian Superstore Optical	45585 Luckakuck Way, Chilliwack, V2R 4E8	(604) 824-4248	

### Chilliwack Dental Clinics

Name	Address	Tell	Notes/Languages
Sto:lo Nation Dental Clinic	7201 Vedder Road, Chilliwack, V2R 4G5	(604) 824-3234	

### Chilliwack Hospitals

Name	Address	Tell	Notes
Chilliwack General Hospital	45600 Menholm Road, Chilliwack, V2P 1P7	(604) 795-4141	Open 24/7

### Chilliwack Pharmacies

Name	Address	Tell	Notes/Languages
London Drugs	45585 Luckakuck Way, Chilliwack, V2R 1A1	(604) 858-9347	
Save on Foods & Drug	31-6014 Vedder Road, Chilliwack, V2R 5M4	(604) 824-1106	
Shoppers Drug Mart	45800 Promontory Road Chilliwack, V2R 5Z5	(604) 824-1036	



## COQUITLAM

### Coquitlam Clinics

Name	Address	Tell	Notes
Able Care Medical Clinic (WELL Health)	56 - 2991 Lougheed Highway, Coquitlam, V3B 6J6	(604) 945-7819	Walk-in Clinic
Eagle Ridge Medical Clinic	102-1173 High Street, Coquitlam, V3B 0B1	(604) 945-0032	Walk-in Clinic
Evergreen Medical Clinic	104-1168 High Street, Coquitlam, V3B 0C6	(604) 475-5757	Walk-in Clinic

### Coquitlam Dental Clinics

Name	Address	Tell	Notes
Burnaby Mountain Dental Centre	1-555 Clarke Road, Coquitlam, V3J 3X4 (Near Burquitlam Station)	(604) 939-1035	
Glen Dental Centre	2975 Glen Drive, Coquitlam, V3B 2P7	604-552-2241	Ask for Dr.Keyvan Ashnaei
Schoolhouse Dental Clinic	100 Schoolhouse Street, Coquitlam, V3K 6V9	(604) 521-4239	
Sunrise Dental Clinic	118 - 2918 Glen Drive, Coquitlam, V3B 2P5	(604) 552-8884	Farsi

### Coquitlam Eye Care

Name	Address	Tell	Notes
Total Eye Care Centre Optometry	112-2922 Glen Drive, Coquitlam, V3B 2P5	(778) 285-6972	

### Coquitlam Pharmacies

Name	Address	Tell	Notes
London Drugs	1030-2929 Barnet Highway, Coquitlam, V3B 5R5	(604) 448-4815	
Pharmasave	1109 Austin Avenue, Coquitlam, V3K 3P4	(604) 936-1488	
Rexall Drug Store	108-1015 Austin Ave, Coquitlam, V3K 3N9	(604) 937-3122	
Save-on-Foods Pharmacy	1430 Prairie Avenue, Port Coquitlam, V3B 5M8	(604) 945-8334	
Walmart Pharmacy	1208-2929 Barnet Highway, Coquitlam, V3B 5R5	(778) 284-3310	

### Coquitlam Specialized Health Services

Name	Address	Tell	Notes
New Beginnings Program (SHARE Family & Community Services)	504 Cottonwood Avenue, Coquitlam, V3J 2R4	(604) 937-3830	Parenting program for refugee families with children from 0-6, living in the Tri-Cities.

## DELTA

### Delta Clinics

Name	Address	Tell	Notes
Mercy Medical Clinic	7155 120 Street, Delta, V4E 2B1	(778) 330-3031	Walk-in Clinic

### Delta Hospitals

Name	Address	Tell	Notes
Delta Hospital	5800 Mountain View Boulevard Delta, V4K 3V6	(604) 946-112	Open 24/7

### Delta Dental Clinics

Name	Address	Tell	Notes
Scottsdale Dental Centre	7141-120 Street, Delta, V4E 2A9	(604) 597-4444	

### Delta Eye Care

Name	Address	Tell	Notes
Delta Eye Clinic	117-6345 120th Street, Delta, V4E 2A6	(778) 438-3050	Optometrist
Image Optometry	7117 120 St, Delta, V4E 2A9	(604) 597-9794	Optometrist

### Delta Pharmacies

Name	Address	Tell	Notes
Pharmasave	11198 84th Avenue, Delta, V4C 2L7	(604) 596-9551	
Shoppers Drug Mart	1215 56 Street, Delta, V4L 2A6	(604) 943-1144	
Walmart Pharmacy	7155 120 Street, Delta, V4E 2A9	(604) 595-3617	

## LANGLEY

### Langley Eye Care

Name	Address	Tell	Notes
Lens-R-Us Optical	2-20555 56th Avenue, Langley, V3A 3Y9	(604) 530-9600	

### Langley Hospitals

Name	Address	Tell	Notes
Langley Memorial Hospital	22051 Fraser Highway, Langley, V3A 4H4	(604) 514-6000	Open 24/7

### Langley Pharmacies

Name	Address	Tell	Notes
Costco Pharmacy	20499 64 Avenue, Langley, V2Y 1N5	(604) 539-8928	Costco membership not required for pharmacy
London Drugs	1B-20202 66 Avenue,	(604) 533-4631	

	Langley, V2Y 1P3		
Save on Foods Pharmacy	8840 210 Street, V1M 2Y2	(604) 882-0883	
Shoppers Drug Mart	102-20159 88 Avenue Building, Langley, V1M 0A4	(604) 881-9921	
Shoppers Drug Mart	22196 50 Avenue, Langley, V2Y 2V4	(604) 532-0515	
Walmart Pharmacy	20202 66 <sup>th</sup> Avenue East, Langley, V2Y 1P3	(604) 539-5230	

## MAPLE RIDGE

### Maple Ridge Clinics

Name	Address	Tell	Notes/Languages
Cottonwood Medical Clinic	12005 238b Street, Maple Ridge, V4R 1W1	(604) 476-9705	Walk-in Clinic

### Maple Ridge Hospitals

Name	Address	Tell	Notes/Languages
Ridge Meadows Hospital	11666 Laity Street, Maple Ridge, V2X 7G5	(604) 463-4111	Open 24/7

### Maple Ridge Pharmacies

Name	Address	Tell	Notes/Languages
London Drugs	22709 Lougheed Highway, Maple Ridge, V2X 2V6	(604) 448-4847	
Pharmasave	12005 238b Street, Maple Ridge, V4R 1W3	(604) 476-1420	
Save-on-Foods & Drugs	22703 Lougheed Hwy, Maple Ridge, V2X 2V5	(604) 463-3312	

## NEW WESTMINSTER

### New Westminister Clinics

Name	Address	Tell	Notes/Languages
Care Point Medical Centre	140-555 6th Street, New Westminister, V3L 5H1	(604) 523-1166	Walk-in Clinic
Foremed Medical Clinic	420 Columbia Street, New Westminister, V3L 1B1	(604) 522-2206	Walk-in Clinic
The Lower Mainland Purpose Society for Youth and Families	40 Begbie Street, New Westminister, V3M 3L9	(604) 526-2522	Walk-in Clinic, call for hours (times differ for youth and adult services).
Umbrella Multicultural Health Co-op Clinic	715 Carnarvon Street New Westminister, V3M 1E6	(604) 553-0633	The Umbrella Babies program is currently full until April 2020.

### New Westminster Dental Clinics

Name	Address	Tell	Notes/Languages
Artis Dental Centre	523 6th Street, New Westminster, V3L 3C8	(604) 524-0800	
Sapperton Dental Clinic	105-301 East Columbia Street, New Westminster, V3L 3W5	(604) 544-0894	

### New Westminster Eye Care

Name	Address	Tell	Notes/Languages
Visions Optical	117-610 6th Street, New Westminster, V3L 3C2	(604) 521-5055	Opticien
Eye Expressions	463B East Columbia Street, New Westminster, V3L 3X6	(604) 299-8699	Opticien

### New Westminster Pharmacies

Name	Address	Tell	Notes/Languages
London Drugs	555 6th Street, New Westminster, V3L 5H1	(604) 448-4803	
Pharmasave	130-1005 Columbia Street, New Westminster, V3M 6H5	(604) 525-5607	
Walmart Pharmacy	610 6th Street, New Westminster, V3L 3C2	(604) 395-8481	

### New Westminster Hospitals

Name	Address	Tell	Notes/Languages
Royal Columbian Hospital	330 East Columbia Street, New Westminster, V3L 3W7	(604) 520-4253	Open 24/7

## NORTH VANCOUVER

### North Vancouver Clinics

Name	Address	Tell	Notes/Languages
Inwell Medical	502-1150 Marine Drive, North Vancouver, V7P 1S8	(604) 871-5153	Walk-in clinic and by appointment.
Lonsdale Medical Clinic (WELL Health)	110-1100 Lonsdale Avenue, North Vancouver, V7M 2H3	(604) 904-8804	Walk-in clinic
Lonsdale and 19th Medical Clinic	108-1940 Lonsdale Avenue, North Vancouver, V7M 2K2	(604) 987-3347	Walk-in clinic
Lonsdale and 17th Medical Clinic	1616 Lonsdale Avenue, North Vancouver, V7M 2J3	(604) 983-0054	by appointment
North Vancouver Urgent and Primary Care Centre	200-221 (2nd Floor) West Esplanade North Vancouver, V7L 1A5	(604) 973-1600	Walk-in clinic for urgent, non-life threatening, conditions. Open Mon-Sat: 8am-9pm Sun: 9am-4pm
Pemberton Marine Medical Clinic	1256 Marine Drive, North Vancouver, V7P 1T2	(604) 986-0677	Walk-in clinic

(WELL Health)			
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#### North Vancouver Hospitals

Name	Address	Tell	Notes
Lions Gate Hospital	231 East 15 <sup>th</sup> Street, North Vancouver, V7L 2L7	(604) 988-3131	Open 24/7

#### North Vancouver Eye Care

Name	Address	Tell	Notes
Da Vinci Optical	1456 Lonsdale Avenue, North Vancouver, V7M 2J1	(604) 985-5367	

#### North Vancouver Pharmacies

Name	Address	Tell	Notes
Loblaws City Market	1650 Lonsdale Avenue, North Vancouver, V7M 2J3	(604) 984-2226	
London Drugs	2032 Lonsdale Avenue, North Vancouver, V7M 2K5	(604) 448-4805	
Safeway Pharmacy	780-2601 Westview Drive, North Vancouver, V7N 3X4	(604) 988-4476	
Shoppers Drug Mart	3260 Edgemont Blvd, North Vancouver, V7R 0A7	(778) 338-6363	
Shoppers Drug Mart	110-879 Marine Drive, North Vancouver, V7P 1R7	(604) 983-3631	

## PORT MOODY

#### Port Moody Clinics

Name	Address	Tell	Notes
Newport Medical Clinic	205 Newport Drive, Port Moody, V3H 5C9	(604) 461-0016	Walk-in Clinic

#### Port Moody Hospitals

Name	Address	Tell	Notes
Eagle Ridge Hospital	475 Guildford Way, Port Moody, V3H 3W9	(604) 461-2022	Open 24/7

#### Port Moody Pharmacies

Name	Address	Tell	Notes
Pharmasave	2525 St Johns St, Port Moody, V3H 2B3	(604) 936-2273	
Shoppers Drug Mart	250-221 Ioco Road, Port Moody, V3H 4H2	(604) 461-1541	
Thrifty Foods Pharmacy	170 Brew Street, Port Moody, V3H 0E7	(604) 949-4251	

## RICHMOND

### Richmond Clinics

Name	Address	Tell	Notes
Cook Road Medical Clinic	8171 Cook Road, Richmond, V6Y 3T8	(604) 279-1942	Walk-in Clinic
Healthvue Medical Clinic	180-11700 Cambie Road, Richmond, V6X 1L5	(604) 270-9833	Call to book appointment
Ironwood Medical Clinic	3100–11666 Steveston Highway, Richmond, V7A 5J3	(604) 448-9595	Walk-in Clinic
Live Well Medical Centre	Unit 160-8980 No. 3 Road, Richmond, V6Y 2E8	(604) 370-5010	Walk-in Clinic Some doctors accepting new patients.
Oval A Medical Clinic (WELL Health)	160-6111 River Road, Richmond, V7C 0A2	(604) 278-6838	Some doctors accepting new patients.
Oval B Medical Clinic (WELL Health)	160-6111 River Road, Richmond, V7C 0A2	(604) 278-6838	Call to book appointment
Richmond Central Medical Clinic (WELL Health)	150-7997 Westminster Highway, Richmond, V6X 1A4	(778) 297-4700	Walk-in Clinic
Terranova Medical Clinic	140 – 6011 No 1 Road Richmond, V7C 1T4	(604) 285-2263	Walk-in Clinic

### Richmond Eye Care

Name	Address	Tell	Notes
Richmond Eye Care	5890 No. 3 Road, Richmond, V6X 2E1	(604) 270-0369	
Skylight Optical Inc	5300 No 3. Road, Richmond, V6X 2X9	(604) 270-1787	

### Richmond Hearing Care

Name	Address	Tell	Notes
Precision Hearing Clinic	1930-8171 Ackroyd Road, Richmond, V6X 3K1	(604) 821-1345	

### Richmond Hospitals

Name	Address	Tell	Notes
Richmond General Hospital	7000 Westminster Highway, Richmond, V6X 1A2	(604) 278-9711	Open 24/7

### Richmond Pharmacies

Name	Address	Tell	Notes/Languages
London Drugs	5971 No 3 Road, Richmond, V6X 3Y6	(604) 448-4811	
Pharmasave	116-10151 No 3 Road, Richmond, V7A 4R6	(604) 241-2898	
Safeway Pharmacy	8671 No 1 Road, Richmond, V7C 1V2	(604) 241-4013	
Shoppers Drug Mart	11800 Cambie Road, Richmond, V6X 1L5	(604) 278-9105	

## SURREY

### Surrey Clinics

Name	Address	Tell	Notes
Brickyard Medical Clinic (WELL Health)	150 - 17475 56 Avenue, Surrey, V3S 2X6	(604) 576-7701	Walk-in Clinic
Clayton Heights Medical Clinic (WELL Health)	204-18730 Fraser Highway, Surrey, V3S 7Y4	(604) 575-0501	Walk-in Clinic
Clover Care Medical Clinic (WELL Health)	102-17770 56th Avenue, Surrey, V3S 1C7	(604) 574-7883	Walk-in Clinic
Colebrook Medical Clinic (WELL Health)	107-15240 56 Avenue, Surrey, V3S 5K7	(778) 574-1414	Walk-in Clinic
Fraser Heights Medical Centre	106-15966 108th Avenue Surrey, B.C. V4N 5V6	(604) 582-8820	Walk-in Clinic
Fleetwood Medical Clinic (WELL Health)	306 - 9014 152 Street, Surrey, V3R 4E7	(604) 581-3550	Walk-in Clinic
Hilltop Medical Clinic	200-15331 16 Avenue, Surrey, V4A 0C1	(604) 531-5575	Walk-in Clinic
Nordel Crossing Medical Clinic	115-12080 Nordel Way, Surrey, V3W 1P6	(604) 543-0888	Walk-in Clinic.
New Canadian Clinic (located in Jim Pattison Care Centre)	9750 140th Street Surrey, V3T 0G9	(604) 953-9710	Referral required.
Panorama Village Medical Clinic (WELL Health)	103-15157 Highway 10, Surrey, V3S 9A5	(604) 574-0481	Walk-in Clinic
Scott Road Medical Clinic (WELL Health)	7154 120 Street, Surrey, V3W 3M8	(604) 590-5811	Walk-in Clinic
Sullivan Medical Clinic	108 – 15325 56th Avenue Surrey, V3S 0X9	(604) 303-6342	Walk-in Clinic
Surlang Medical Clinic (WELL Health)	106-19475 Fraser Highway, Surrey, V3S 6K7	(604) 533-5051	Walk-in Clinic
Triton Medical Clinic (WELL Health)	102 - 12565 88 Avenue, Surrey, V3W 3J7	(604) 594-9990	Walk-in Clinic
Welcome Centre Medical Clinic (ISSofBC Welcome Centre)	10334 152A Street, Surrey, V3R 7P8	(604) 498-4922 welcomecentreclinic@gmail.com	Walk-in Clinic

### Surrey Dental Clinics

Name	Address	Tell	Notes
Derna Dental Clinic	105-15953 Fraser Highway Surrey, V4N 0Y3	(604) 543-9191	

### Surrey Eye Care

Name	Address	Tell	Notes
Eye Q Optical Inc	105-7320 King George Highway, Surrey, V3W 5A5	(604) 543-2626	
LensCrafters	2617-10355 152 Street, Surrey, V3R 7C1	(604) 582-0220	
Real Canadian Superstore Eyewear	7550 King George Blvd, Surrey, V3W 2T2	(604) 599-3736	
Whalley Optical Centre	103-10706 King George Blvd, Surrey, V3T 2X3	(604) 581-1055	

### Surrey Hearing Care

Name	Address	Tell	Notes
Amplifon Hearing Clinic	250-15355 24 Avenue, Surrey, V4A 2H9	(604) 757-7683	Audiology
Southwest Hearing Clinic	130-13711 72 Avenue, Surrey, V3W 2P2	(604) 591-9228	Audiology

### Surrey Hospitals/ Urgent Care

Name	Address	Tell	Notes
Surrey Memorial Hospital	13750 96 Avenue, Surrey, V3V 1Z2	(604) 581-2211	Open 24/7
Surrey Urgent and Primary Care Centre	Unit G2 9639 137A Street Surrey, V3T 0M1	604-572-2610	Non-emergency care for patients in the North Surrey/ Whalley area. Open: Mon–Sun: 10:00am - 9:00pm

### Surrey Pharmacies

Name	Address	Tell	Notes
London Drugs	17685 64 Avenue, Surrey, V3S 1Z2	(604) 448-4875	
Pharmasave	409-15940 Fraser Highway, Surrey, V3S 2W4	(604) 501-2711	
Rexall	9025 160 Street, Surrey, V4N 2X7	(604) 589-0012	
Safeway Pharmacy	12825 16 Avenue, Surrey, V4A 1N5	(604) 531-9694	
Save on Foods	9014 152 Street, Surrey, V3R 4E7	(604) 930-1120	
Shoppers Drug Mart	6-12830 96 Avenue, Surrey, V3V 6A8	(604) 588-3488	

### Surrey Specialized Health Services

Name	Address	Tell	Notes
Afro-Canadian Positive Network of BC Society	Locations across Surrey. Mailing address: 10318 Whalley Boulevard Surrey, V3T 4H4	(604) 626-9242 acpnetworkbc@gmail.com	Support and culturally- appropriate services to HIV/AIDS diagnosed African refugees, immigrants and their families, friends and allies in the Surrey region



DIVERSEcity Counselling Services	13455 76 Avenue, Surrey, V3W 2W3	(604) 547-1202	language-specific counselling, outreach and educational services
The Surrey Project for Refugee Families (M.O.S.A.I.C)	7134 King George Boulevard, Surrey, V3W 5A3 (Located in MOSAIC Surrey Newcomers' Centre)	(778) 591-9334	Settlement and wellness supports for newcomers
Together Now (DIVERSEcity)	202–10070 King George Boulevard, Surrey, V3T 2W4	(604) 547-1202 togethernow@dcrs.ca	A free support group for LGBTQ+ newcomers. Group meets every second Sunday from 5–7 pm.

## VANCOUVER

### Vancouver Clinics

Name	Address	Tell	Notes
Broadway Station Medical Clinic	2516 Commercial Drive, Vancouver, V5N 4C2	(604) 872-5377	Walk-in Clinic
Care Point Medical and Wellness Clinic	1623 Commercial Drive, Vancouver, V5L 3Y3	(604) 254-5554	Walk-in Clinic
Care Point Medical and Wellness Clinic	1123 Davie Street, Vancouver, V6E 1N2	(604) 915-9517	Walk-in Clinic
Care Point Medical and Wellness Clinic	5138 Joyce Street, Vancouver, V5R 4H1	( )	Walk-in Clinic
City View Medical Clinic (WELL Health)	2480 Heather Street, Vancouver, V5Z 3H9	(604) 879-3900	Walk-in Clinic
Cross Roads Walk-in Clinic	350-507 West Broadway, Vancouver, V5Z 1E6	(604) 568-7229	Walk-in Clinic
FirstCare Medical Centre	2590 Commercial Drive, Vancouver, V5N 4C2	(604) 871-1535	Walk-in Clinic
Hastings Sunrise Medical Clinic (WELL Health)	102-2280 East Hastings Street, Vancouver, V5L 1V4	(604) 253-3166	Walk-in Clinic
Kerrisdale Medical Clinic (WELL Health)	2077 West 42nd Avenue, Vancouver, V6M 2B4	(604) 261-9494	Walk-in Clinic
Pacific Medical Clinic	6176 Fraser Street, Vancouver, V5W 3A1	(604) 301-9955	Walk-in Clinic
Pacific Medical Clinic	3185 Grandview Hwy, Vancouver, V5M 2E9 (located in Superstore)	(604) 434-2222	Walk-in Clinic
Pacific Medical Clinic	2032 Kingsway, Vancouver, V5N 2T3	(604) 874-5555	Walk-in Clinic
Point Grey Medical Clinic (WELL Health)	4448 West 10th Avenue, Vancouver, V6R 2H9	(778) 379-4448	Walk-in Clinic
Three Bridges Primary Care	1128 Hornby Street Vancouver, V6Z 2L4	(604) 331-8900	For clients with complex health needs. Client must

			live in Downtown Vancouver. Call for walk-in hours.
Welcome Centre Medical Clinic (In ISSofBC Welcome Centre)	2610 Victoria Drive, Vancouver, V6Z 2L4	(604) 684-7868 welcomecentreclinic@gmail.com	Walk-in Clinic/ Appointment is recommended.

#### Vancouver Hospitals/ Urgent Care

Name	Address	Tell	Notes
City Centre Urgent Primary Care Centre (UPCC)	1290 Hornby St, V6Z 1W2 Vancouver (Hornby and Drake)	(604) 416-1811	Walk-in clinic <u>for urgent, non-life threatening conditions</u> . Check website for hours.
Mount Saint Joseph Hospital	3080 Prince Edward St, Vancouver, V5T 3N4	(604) 874-1141	Emergency Services. Open 8am-8pm.
REACH Urgent and Primary Care Centre	1145 Commercial Drive, Vancouver, V5L 3X3	(604) 254-1354	Walk-in clinic <u>for urgent, non-life threatening conditions</u> . Newly opened, check hours.
St. Paul's Hospital	1081 Burrard Street, Vancouver, V6Z 1Y6	(604) 806-9090	Emergency Services. Open 24/7.
UBC Urgent Care Centre	2211 Westbrook Mall, Vancouver, V6T 2B5	(604) 822-7121	Care for non-life-threatening emergencies. Open 8am-10pm.
Vancouver General Hospital	899 W 12th Ave, Vancouver, V5Z 1M9	(604) 875-4111	Emergency Services. Open 24/7.

#### Vancouver Dental Clinics

Name	Address	Tell	Notes
Key Dental Clinic	202-1789 Davie Street, Vancouver, V6G 1W5	(604) 373-0849	
REACH Dental Clinic	1145 Commercial Drive, Vancouver, V5L 3X3	(604) 254-1331	Referral and appointment required.
Strathcona Community Dental Clinic (Strathcona Health Society)	601 Keefer Street, Vancouver	(604) 713-4485	Client must be under 19 or over 65.
Vancouver Native Health Society (VNHS) Dental Clinic	455 Hastings Street East, Vancouver, V6G 1P5	(604) 254-9900 vnhs.net/program/dental-clinic	Special hours for walk-in services, check website.

#### Vancouver Eye Care

Name	Address	Tell	Notes
Keefer Place Eye Care Clinic	208-181 Keefer Place, Vancouver	(604) 899-6069	
Image Optometry	716 West Broadway, Vancouver, V5Z 1G8	(604) 874-3937	
Image Optometry	3353 Kingsway, Vancouver, V5R 5K6	(604) 685-3937	
Image Optometry	4250 Dunbar Street, Vancouver, V6S 2E9	(604) 293-3937	

Oakridge Optomotry (In Oakridge Centre)	650 West 41st Avenue, Vancouver, V5Z 2M9	(604) 263-4211	
Tru Value Optical	833 West Broadway, Vancouver, V5Z 1J9	(604) 873-3941	

#### Vancouver Hearing Care

Name	Address	Tell	Notes
Connect Hearing	100-2620 Commercial Drive, Vancouver, V5N 4C4	(604) 566-9876	Audiologist
Crystal Hearing Centre	103-777 West Broadway, Vancouver, V5Z 4J7	(604) 428-4327	Hearing aid dispenser
Expert Hearing Solutions	2681 East 49th Avenue, Vancouver, V5S 1J9	(604) 437-4327	Hearing aid dispenser

#### Vancouver Pharmacies

Name	Address	Tell	Notes
Indigo Pharmacy Commercial	1623 Commercial Dr, Vancouver, V5L 3Y3	(604) 566-8963	
Loblaw Pharmacy (Located in No Frills)	310 West Broadway, Vancouver, V5Y 1R2	(604) 708-8084	
London Drugs	2585 East Hastings Street, Vancouver, V5K 1Z2	(604) 448-4807	
London Drugs	1650 Davie Street, Vancouver, V6G 2H8	(604) 448-4850	
London Drugs	2091 W 42nd Ave, Vancouver, V6M 2B4	(604) 448-4810	
REACH Pharmacy	1145 Commercial Drive, Vancouver, V5L 3X3	(604) 216-3136	
Rexall	6580 Fraser Street, Vancouver, V5X 3T4	(604) 235-2115	
Rexall	1173-88 West Pender Street, Vancouver, V6B 6N9	(604) 683-4244	
Shoppers Drug Mart	1006 Homer Street, Vancouver, V6B 2W9	(604) 669-0330	
Shoppers Drug Mart	6305 Fraser Street, Vancouver, V5W 3A3	(604) 324-7909	

#### Vancouver Specialized Health Services

Name	Address	Tell	Notes
AIDS Vancouver	235-1101 Seymour Street, Vancouver, V6B 0R1	(604) 893-2201	Health care services for people affected by HIV/AIDS.
Battered Women's Support Services (BWSS)	Mailing Address: PO Box 21503 1424 Commercial Drive Vancouver, V5L 5G2 (Location is confidential)	Crisis & Intake Line: (604) 687-1867 Business Phone: (604) 687-1868	Emotional supports and advocacy for self- identified women who have experienced abuse in an intimate relationship, childhood

			sexual abuse, or adult sexual assault.
Everywoman's Health Centre	210-2525 Commercial Drive, Vancouver, V5N 4C1	(604) 322-6692	Abortion and IUD clinic. By appointment only.
The Catherine White Holman Wellness Society (In the REACH clinic)	1145 Commercial Drive, Vancouver, V5L 3X3	(604) 442-4352 www.cwhwc.com	To request an appointment email doctor@cwhwc.com
HIM on Davie	416-1033 Davie Street, Vancouver	(604) 488-1001	Health services (testing, health care, counselling) for gay and bi men and trans, nonbinary, and two-spirit folks. PrEP is not covered.
HIM on the Drive	1145 Commercial Drive, Vancouver, V5L 3X3	(778) 708-3568	Health services (testing, health care, counselling) for gay and bi men and trans, nonbinary, and Two-Spirit folks. PrEP is not covered by IFH.
HIV & Hepatitis C Intervention Project (SUCCESS)	38W Pender Street, Vancouver, V6B 1R6	(604) 408-7274 ext.1084 and 1381 hiv.hepc@success.bc.ca	Free health awareness workshops and testing. Different workshop locations across lower mainland. Call for info.
Multicultural Family Centre (MFC)	1145 Commercial Drive, Vancouver, V5L 3X3	(604) 254-6468	Emotional health and wellness drop-in supports. Services provided in Vietnamese, Arabic, and Spanish.
New Beginnings Maternity Clinic (Maternity Ambulatory Program)	Main Entrance #93, Desk #6, 4500 Oak Street, Vancouver, V6H 3N1	P: (604) 875-2396 F: (604) 875-2871	Maternity care for women without MSP <u>and</u> significant financial hardship.
Newcomer Women's Health Clinic (Located in BC Women's Hospital and Health Centre)	door #77 Room F2, 4500 Oak Street, Vancouver, V6H 3N1	(604) 875-3137	Interpreters available upon request. By appointment only. Client must be: A woman who is new to Canada (less than 5 years), 18+ years of age, and without a regular healthcare provider.
PACE Society	148 West Hastings, Vancouver, V6B 1G8	(604) 872-7651	Peer-driven wellness supports for sex workers
Positive Living	1101 Seymour Street, Vancouver, V6B 0R1	(604) 893-2200	Programs and services for persons living with HIV/ AIDS
Spectrum Health	702-1080 Howe Street, Vancouver, V6Z 2T1	(604) 681-1080	Clinic specializing in HIV care, sexual health and chronic disease

			management. Referral Required.
SWAN Vancouver	101 - 1101 Seymour Street Vancouver, V6B 0R1	(604) 719-6343	Culturally-Specialized Supports & Advocacy for Im/Migrant Women Engaged in Indoor Sex Work
Trans Speciality Care Program (Three Bridges Clinic)	1128 Hornby Street Vancouver, V6Z 2L4	(604) 331-8901	Complete intake over the phone or online. Must be 15+ years of age
Youth Care (Three Bridges Clinic)	1128 Hornby Street Vancouver, BC V6Z 2L4	(604) 331-8900	Walk-in Clinic for <u>youth</u> (12-24) with sexual health concerns.
The Rainbow Refugee Committee (In Qmunity Office)	1170 Bute Street, Vancouver, V6E 1Z6	(604) 684-5307 rainbowrefugee.com	Programs and services for LGBTQ/2S refugees. Free meeting every 2 <sup>nd</sup> Thursday of the month from 7:30-10pm.
Trans Care BC	<a href="http://www.phsa.ca/transcarebc">www.phsa.ca/transcarebc</a>	1 (866) 999-1514 <a href="mailto:transcareteam@phsa.ca">transcareteam@phsa.ca</a> Call or email to complete intake or for referrals to clinicians who provide gender affirming care.	Hormone initiation and stabilization, surgical care planning and referrals, pre-operative information and education, and post-operative nursing care.
Vancouver Association for the Survivors of Torture (VAST)	2610 Victoria Drive, Vancouver, V5N 4L2	(604) 255-1881 <a href="mailto:referrals@vast-vancouver.ca">referrals@vast-vancouver.ca</a>	One-on-one and group counselling.