

# Resettlement Assistance Program

## DAY 1: ARRIVAL AND WELCOME



Clients are greeted at YVR by CANN



Clients are taken by taxi or bus to temporary accommodations



Greeted by ISSofBC staff, assigned to their rooms, and provided \$20 for the first night

## DAY 2: INTAKE AND INITIAL ASSISTANCE



Meet with first language counsellor: Intake, bank forms, consent Forms, receive orientation schedule



Meet with ISSofBC Housing Worker



Receive food cash

## DAY 3-14: ORIENTATIONS, APPOINTMENTS AND HOUSING



**Orientations:** introduction to Welcome Centre, housing, and living in BC



**Coping with Change Session:** orientation (group) and needs assessment (individual/family)



**Immigration, Refugee & Citizenship Canada:** IRCC intake



**Banking:** opening bank accounts



**Primary Health (1 day):** primary health (nurse and physician)



**Permanent Housing Search:** work with family unit to identify housing needs



**Identify Options:** arrange for client to visit potential housing with help of housing search volunteer



**Sign Lease/Housing Agreement:** once lease/housing agreement is finalized arrange for furniture delivery/move-in

## RAP: FROM ARRIVAL TO PERMANENT HOUSING



Clients are Greeted at YVR by CANN and sent by bus/taxi to temporary accommodation sites in Vancouver, Richmond or Surrey

FIRST 2 WEEKS



Temporary accommodations



Orientations and form filing and referrals



Primary health care screening



Help finding permanent housing



Home