

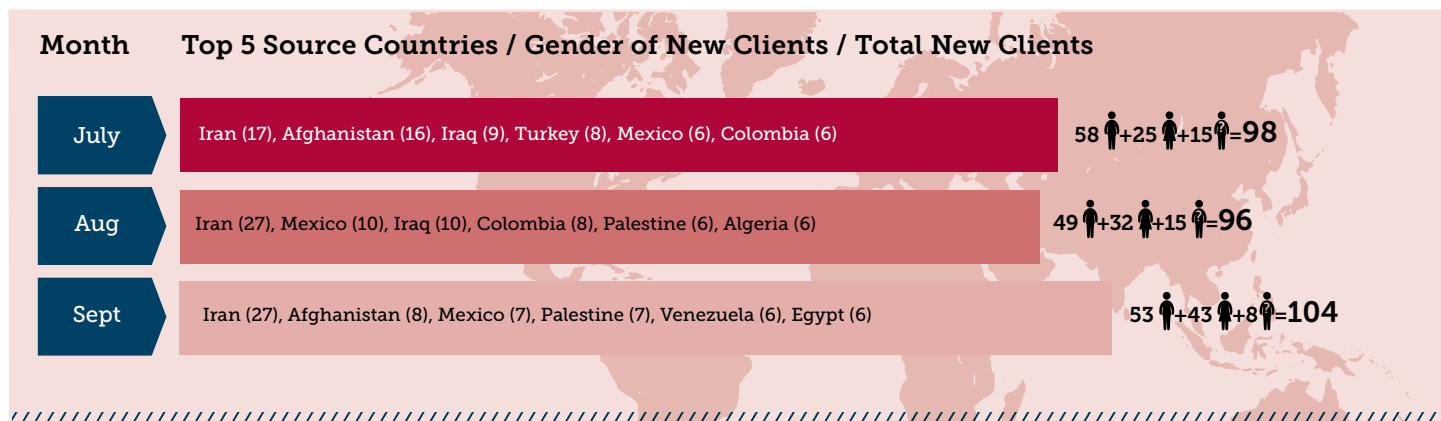
# BC REFUGEE HUB BULLETIN

Refugee Claimants // July-September 2018

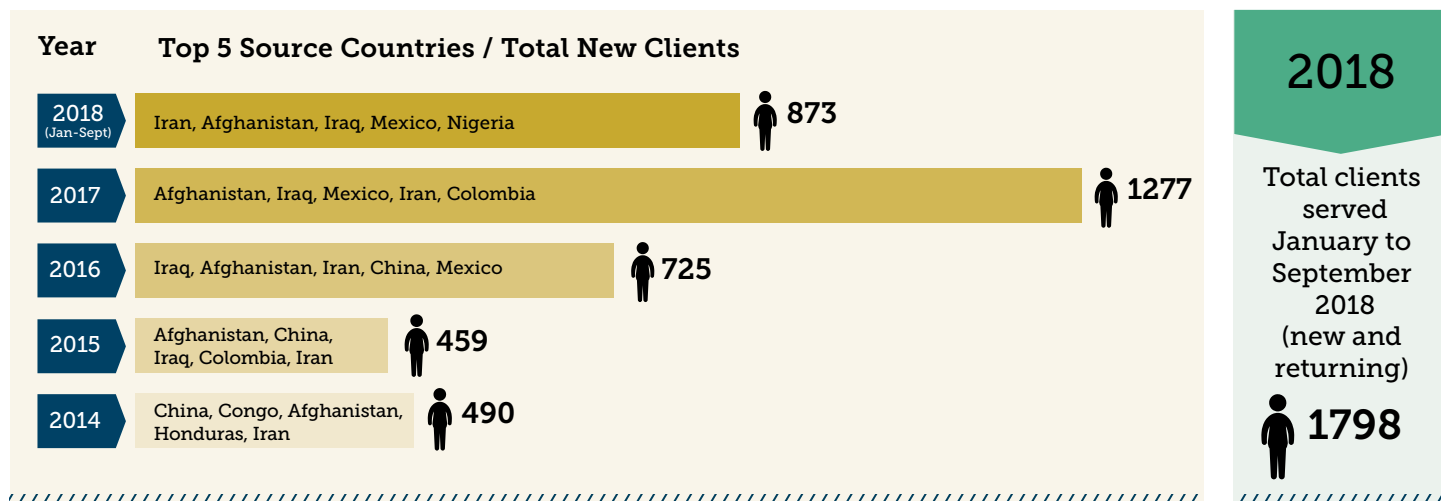


COMBINED STATISTICS, TRENDS AND OBSERVATIONS from Settlement Orientation Services (SOS) | ISSoBC

## Monthly Statistics of New Refugee Claimant Clients: July to September 2018



## Historical Context: Annual Total New Clients to BC from 2014 to Present

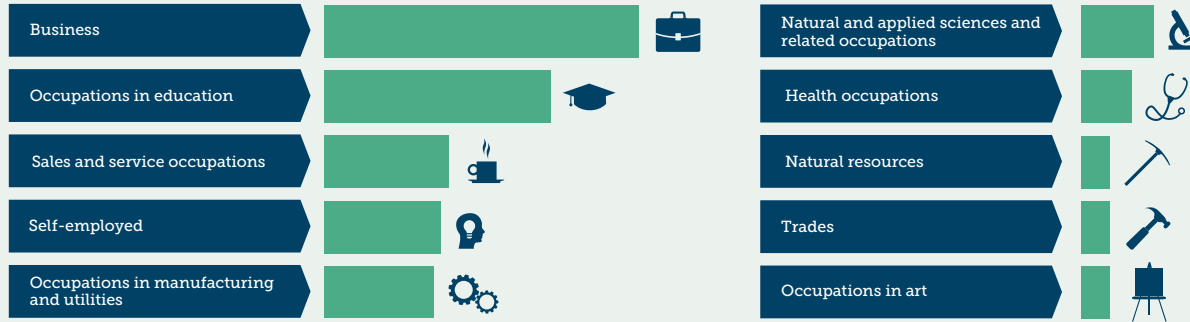


## Top 10 Settlement Patterns Based on Residential Addresses: July to September 2018



## Skills Inventory of Refugee Claimants: July to September 2018

The following are highlights of the skills inventory that was reported from July to September 2018 by Refugee Claimants



## Trends and Observations: Third Quarter 2018

Work permits processing times are averaging 3-4 months | 80% of SOS walk-in clients are families and couples with children

## Resources and Research

### BC REFUGEE HUB

#### Refugee Claimants in British Columbia – FAQs

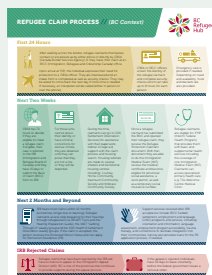
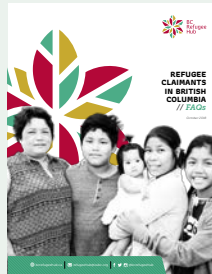
The BC Refugee Hub has compiled a comprehensive FAQ document covering 3 key sections: 1) Making a refugee claim 2) The refugee claim hearing 3) Refugee claimant settlement needs. This document will be updated regularly with new information and emerging questions from claimants and those supporting refugee claimants in BC. If you have questions to add, please e-mail us at [bcrefugeehub@issbc.org](mailto:bcrefugeehub@issbc.org)

[bcrefugeehub.ca/wp-content/uploads/2018/10/BC-Refugee-Hub-FAQ-Online\\_Oct2018.pdf](https://bcrefugeehub.ca/wp-content/uploads/2018/10/BC-Refugee-Hub-FAQ-Online_Oct2018.pdf)

#### The Refugee Claim – BC Context (Info-Graphic)

This one-pager includes a timeline of activities that take place in the claim process from the time an individual enters Canada and makes a claim to the time that a decision is received.

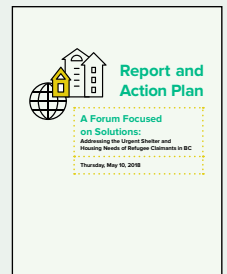
[bcrefugeehub.ca/wp-content/uploads/2018/10/Refugee-Claim-Process.pdf](https://bcrefugeehub.ca/wp-content/uploads/2018/10/Refugee-Claim-Process.pdf)



### MAP BC

#### Refugee Claimant Housing Forum Report and Action Plan

MAP (The Multi-Agency Partnership), comprised of 40+ representatives of government and non-government refugee claimant-serving agencies, has released a new report: Refugee Claimant Housing Forum Report and Action Plan. The Report outlines housing solutions for refugee claimants in BC's Lower Mainland. The report and action plan are now being implemented by MAP members with the support of the MAP Housing Working Group. [mapbc.org/wp-content/uploads/2018/07/Refugee-Claimant-Housing-Forum-Report-and-Action-Plan-2018.pdf](https://mapbc.org/wp-content/uploads/2018/07/Refugee-Claimant-Housing-Forum-Report-and-Action-Plan-2018.pdf)



## Service Provider Spotlight

**JOURNEY HOME COMMUNITY:** Journey Home Community welcomes refugees into community by offering housing, resettlement support, and relational care.



#### JHC Programs:

**Refugee Arrivals:** Short term housing and settlement program for newly arriving refugee claimant families.

**Refugee Transition:** Longer term housing and settlement program to assist refugee claimant families with additional barriers and vulnerabilities.

**Refugee Claimant Sponsorship:** Training for churches and groups to provide housing and holistic settlement for refugee claimant families. Learn more: [journeyhomecommunity.ca/sponsorship-program](https://journeyhomecommunity.ca/sponsorship-program)

For more information, visit the Journey Home Community Website: [journeyhomecommunity.ca](https://journeyhomecommunity.ca)

**WELCOME CENTRE MEDICAL CLINIC:** The Welcome Centre Medical Clinic provides preventative health and primary medical services to all, specializing in caring for refugees including refugee claimants and Government Assisted Refugees (GARs). The clinic is a registered IFHP provider. Claimants seeking care at the clinic will need to bring with them their ID and IFHP documents. The clinic does IME's, a requirement for all refugee claimants in BC. The clinic doctors and nurses also make home and after-hours visits, as needed.

**Looking Ahead:** Sister clinics will open in Burnaby in November 2018, and in Surrey in December 2018.

**Clinic Hours:** Monday to Fridays: 9 am to 6 pm. Select Saturdays.

**Location / Phone:** Welcome Centre – 2610 Victoria Drive, Vancouver BC, Unit 100, 604-684-7868

**Note:** Appointments preferred, walk-in accepted if time permits.