# BC SERVICES AND ASSISTANCE FOR HUMANITARIAN AND VULNERABLE NEWCOMERS - BC SAF HAVN



Building Stronger Communities Together Wrap-around supports for

# REFUGEE CLAIMANTS

and other Humanitarian and Vulnerable Newcomers





#### **Urgent Response Services**

- Supported access to essential needs (shelter, health services, & food)
- Assistance during times of crisis
- Supported access to BC Income Assistance and Legal Aid BC



## **Settlement & Immigration Services**

- Assistance in navigating the refugee claim or appeal process
- Information, orientation and referrals
- Wraparound Case Management support
- Supported access in applying/renewing work permit applications



# **Employment & Labour Market Information**

- Customized employment counselling
- Job search strategies
- Short-term pre-employment training & Supported access to WorkBC services
- Job Fairs and Networking events
- Information on workplace rights and responsibilities



# **Community Connections & English Language Practice**

- In-person and virtual Conversation Circles language classes for beginners and intermediate learners
- Getting to know your community group outings



# **Accomodation Services for Refugee Claimants**

- Housing search support
- Tenant rights and responsibilities information







# **Clinical Counselling**

- Short-term clinical counselling for adults
- Referrals to mental-health support groups

#### **Support Services:**

- **Bus tickets** available for eligible clients when accessing services
- Child-minding support are available to eligible clients when accessing services
- 🖵 Computer lending library available to attend virtual Refugee Claims hearings

## Services offered in:

English, Arabic - عربي, Dari - دری, Farsi - فارسی, Hindi - हिंदी, Pashto - پښتو, Punjabi - ਪੰਜਾਬੀ, Spanish - Español and Urdu – اردو.



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